

# InHOTEL

NEC'S BUILT-IN PROPERTY  
MANAGEMENT SYSTEM



## COST-EFFECTIVE SOLUTION FOR HOTELS PROVIDING EASIER BOOKINGS, BILLINGS AND ADMINISTRATION.

**InHotel combines a complete and comprehensive Property Management System together with tightly integrated telephone system functionality.**

Ideal for hotels of up to 120 rooms, this easy to use platform is designed to increase your staffs' productivity, enhance guest experience and significantly lower your running costs. And as one of NEC's InApps - all the technology is built-in with no cost and maintenance of extra PC servers creating a highly attractive price point in combination with extremely low TCO.

### BUSINESS BENEFITS

**Increase your productivity levels:** time-saving features for all your staff

**Enhance customer service levels:** Faster check-ins, check outs; sharper response times

**Lower costs:** Single initial cost, no recurring monthly subscriptions

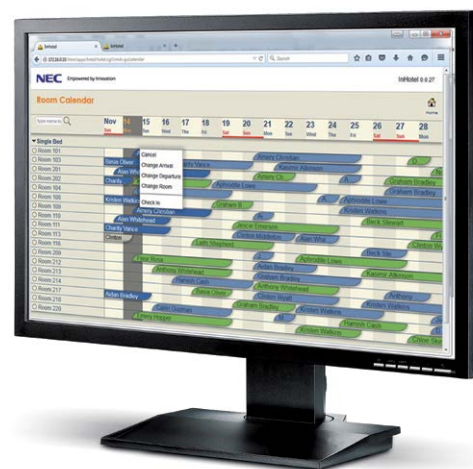
**On-board application:** no extra PC server hardware or maintenance

**Easy to use:** minimal / no training required

**Always on 24/7:** Browser-based; remote access

**Easy, flexible and faster billing:** room rates, variable tax, call costs, mini bar, spa, restaurant and more"

**Complete hotel room management:** real-time status dashboard



### AT A GLANCE

- Complete room booking, billing and hotel administration
- Easy to use interface
- Integrates with PBX communication functionality

**As one of NEC's InApps solutions, features include:**

- Built-in/embedded application
- Browser-based and available 24 / 7
- Extremely cost-effective
- No extra PC / Server required - data is stored on the CPU
- Save on hardware costs and IT maintenance

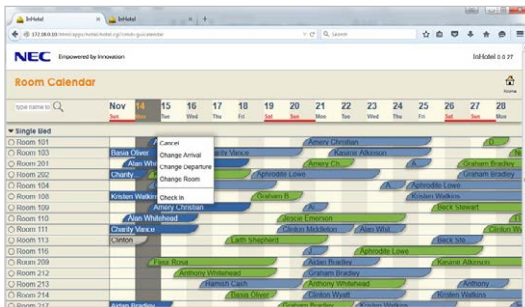
**PROPERTY MANAGEMENT SYSTEM**

**Room allocation:** See current and future guests on a colour coded calendar view

**Jump to Date:** Quick access to any future date

**Guest Filter:** Easily find a guest reservation or stay using the filters

**Room Management:** See colour coded status of all rooms (clean/dirty/out of order)



**Folio Management:** Add charges for services and products to guest folio

**Invoice Generation:** Complete invoice generation for room nights, services and telephone calls

**Message Service:** Capture messages for guests with automatic room notification

**Flexible Room Rates:** Based on calendar dates or days of week

**Multiple Users:** Folio items can be added by housekeeping or restaurant staff without additional licences.

**Guest Stay Information:** Capture information about the guest, contact details and stay reasons; opportunity to build CRM database of guests

**Custom Products and Services:** Can be created and added to guest folio

**TELEPHONY FEATURES**

**Checkin / Checkout Functions:** Automatically control telephone restrictions

**Guest Name Display:** Guest name is transferred when the guest checks in, displayed on reception phone when a call is received from the room

**Telephone Billing:** All calls are captured and billed to the guest folio

**Flexible Rates:** Custom rates can be configured to allow the hotel to set their own call rates

**Multiple Telephones:** Multiple telephones can be grouped into a single room and billed to a single guest stay

**Hotelier Control:** The hotelier can set call restrictions (local only/local and national/ international), block room to room calls and set Do Not Disturb feature from the hotel console

**Centralised Wakeup Call Management:** Wakeup calls can be set by the guest

**SUPPORTED BROWSERS**

- Chrome, Firefox, Internet Explorer 11, Edge

**SUPPORTED PLATFORMS****SL2100**

- SL2100 R2 software or higher
- Maximum Rooms: 64
- Maximum Stays\*: 750

**SV9100**

- SV9100 R9 software or higher
- Maximum Rooms: 120
- Maximum Stays\*: 4,500

\*A stay is a completed check-in, check-out & invoiced items including meals & invoiced items. The maximum stays is via the active database within the app - previously completed stays can be backed up manually.

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v.20.03.10 | InHotel Information Sheet

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